

HUMAN SERVICES DEPARTMENT



PUBLIC HEARING
MEDICAID 1115 WAIVER RENEWAL
SEPTEMBER 30, 2022 AND OCTOBER 7, 2022

INVESTING FOR TOMORROW, DELIVERING TODAY.

MEETING PROTOCOLS

REMINDERS

- Must join via Zoom meeting link to view presentation
- Microphones will remain muted during presentation
- Please update your name and email address, if needed, in participant settings

SUBMITTING QUESTIONS & FEEDBACK

- To submit a written comment or question to HSD during the presentation, utilize the Q&A feature
- For technical issues and general comments, utilize the chat feature
- HSD will open for discussion after the presentation where attendees may come off mute and share by raising their hands







HUMAN SERVICES DEPARTMENT

LAND ACKNOWLEDGEMENT

On behalf of all colleagues at the Human Services Department, we humbly acknowledge we are on the unceded ancestral lands of the original peoples of the Apache, Diné and Pueblo past, present, and future.

With gratitude we pay our respects to the land, the people and the communities that contribute to what today is known as the State of New Mexico.



Evening drive through Corrales, NM in October 2021.
By HSD Employee, Marisa Vigil

NEW MEXICO'S MEDICAID PROGRAM

- Federal authority authorized by the Centers for Medicare & Medicaid Services (CMS) that allows New Mexico to operate most of its Medicaid and Children's Health Insurance Program
- Authorizes Managed Care Delivery System, Home and Community Based Services program, and transformative pilot initiatives
- Current demonstration is referred to as Centennial Care 2.0 and expires December 31, 2023
- New Mexico will submit a 5-year waiver renewal application for an effective date of January 1, 2024 through December 31, 2028
- New demonstration name: ***Turquoise Care***

NEW MEXICO'S 1115 DEMONSTRATIONS

Centennial Care 1.0

2013 > CMS approval for January 2014 to December 2018

Centennial Care 2.0

2018 > CMS extension approval for January 2019 to December 2023

2020 > Amendment to remove copayments, premiums, and retroactive coverage limitations; Added additional community benefit slots and expanded the home visiting program for amendment to remove three authorities and modify two; effective February 2020 to December 2023

2021 > HSD submitted Amendment #2 for four new authorities. Amendment #2 is still under review

Turquoise Care

2022 > The State will submit a renewal application to CMS for January 2024 to December 2028

HUMAN SERVICES DEPARTMENT

MISSION

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

GOALS

We help NEW MEXICANS

1. Improve the value and range of services we provide to ensure that every qualified New Mexican receives timely and accurate benefits.

We communicate EFFECTIVELY

2. Create effective, transparent communication to enhance the public trust.

We make access EASIER

3. Successfully implement technology to give customers and staff the best and most convenient access to services and information.

We support EACH OTHER

4. Promote an environment of mutual respect, trust and open communication to grow and reach our professional goals.

TURQUOISE CARE GOALS

Vision: Every New Mexico Medicaid member has high-quality, well-integrated, person-centered care to achieve their personally defined health and wellness goals.

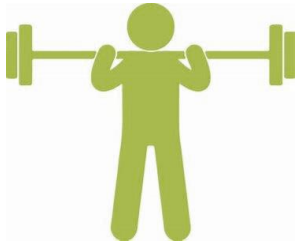
Goal 1

Build a New Mexico health care delivery system where **every** Medicaid member has a dedicated health care team that is accessible for both preventive and emergency care that supports the whole person – ***their physical, behavioral, and social drivers of health.***



Goal 2

Strengthen the New Mexico health care delivery system through the expansion and implementation of **innovative** payment reforms and value-based initiatives.



Goal 3

Identify groups that have been historically and intentionally **disenfranchised** and address health disparities through strategic program changes to enable an **equitable** chance at living healthy lives.



OUR FOCUS

Turquoise Care will target initiatives focused on the following populations

1	2	3	4	5
Prenatal, postpartum, and members parenting children, including children in state custody	Seniors and members with long-term services and supports (LTSS) needs	Members with behavioral health conditions	Native American members	Justice-involved individuals
135,842 Members	73,298 Members	271,916 Members	146,552 Members	9,767 Members

VISION FOR WHOLE PERSON HEALTH

The waiver renewal is just ***one*** strategy to achieve the goals of Turquoise Care



HSD is also advancing whole-person health by…

- Adding new services through State Plan Amendments
- Enhancing and strengthening our contracts with our partners through our Managed Care Organization (MCO) reprocurement
- Partnering across State agencies

CONTINUING COVERAGE AND BENEFITS

CURRENT BENEFICIARIES

Turquoise Care will ***continue*** to cover everyone currently enrolled in Centennial Care 2.0



Note

The end of the public health emergency may cause disenrollment for some no longer eligible

CONTINUING DEMONSTRATION BENEFITS

All Centennial Care 2.0 State Plan, Home and Community Based Services (HCBS), and 1115 waiver benefits, including but not limited to:

- ✓ Community intervener services
- ✓ Medicaid home visiting services
- ✓ Pre-Tenancy and Tenancy Support services
- ✓ Participant Direction for select Community Benefit services
- ✓ Opioid use disorder/substance use disorder treatment services and withdrawal management during short-term residential and inpatient stays in Institution for Mental Diseases
- ✓ Member rewards program

DEMONSTRATION AMENDMENTS

The following are pending with CMS, to be added to the current waiver and carried forward with this renewal:

- ✓Medicaid reimbursement for Institution for Mental Disease (IMD) settings for individuals with serious mental illness (SMI) or severe emotional disturbance (SED)
- ✓High fidelity wraparound services for children and youth with complex care needs, including behavioral health and Long Term Services and Supports (LTSS)
- ✓ Graduate Medical Education (GME)
- ✓Increase service limits on Community Transition Services under the Community Benefit program
- ✓Increase service limits on Environmental Modifications under the Community Benefit program

CONTINUING DELIVERY SYSTEM ELEMENTS

With the exception of Native American members, Turquoise Care will continue to authorize mandatory managed care enrollment through MCOs, including:



- Physical Health
- Behavioral Health
- Managed Long-Term Services and Supports

NEW TURQUOISE CARE INITIATIVES

EXPANDED ELIGIBILITY

Turquoise Care will:

- Provide continuous Medicaid enrollment for children up to age six
- Expand HCBS Community Benefit enrollment opportunities through additional waiver slots

NEW TURQUOISE CARE BENEFITS



- Expanded access to the Centennial Home Visiting program
- Expanded access to supportive housing
- Medicaid services for high-need justice involved members 30 days prior to release
- Chiropractic services pilot
- Member-directed traditional healing benefits for Native Americans
- Benefit limit increases under Community Benefit program for (1) environmental modifications and (2) transitional services

NEW TURQUOISE CARE BENEFITS (CONTINUED)

- Enhanced services and supports for members in need of long-term care
  - Legally responsible individuals as providers of community benefit services
  - LTSS transformation
    - Small-Home Assisted Living and Nursing Facility Pilots
    - Medicaid funding for room and board payments to Assisted Living Facilities
- Home delivered meals pilot program
- Closed-loop referral system
- Medical respite for members experiencing homelessness





NEW TURQUOISE CARE HEALTH CARE SYSTEM IMPROVEMENTS

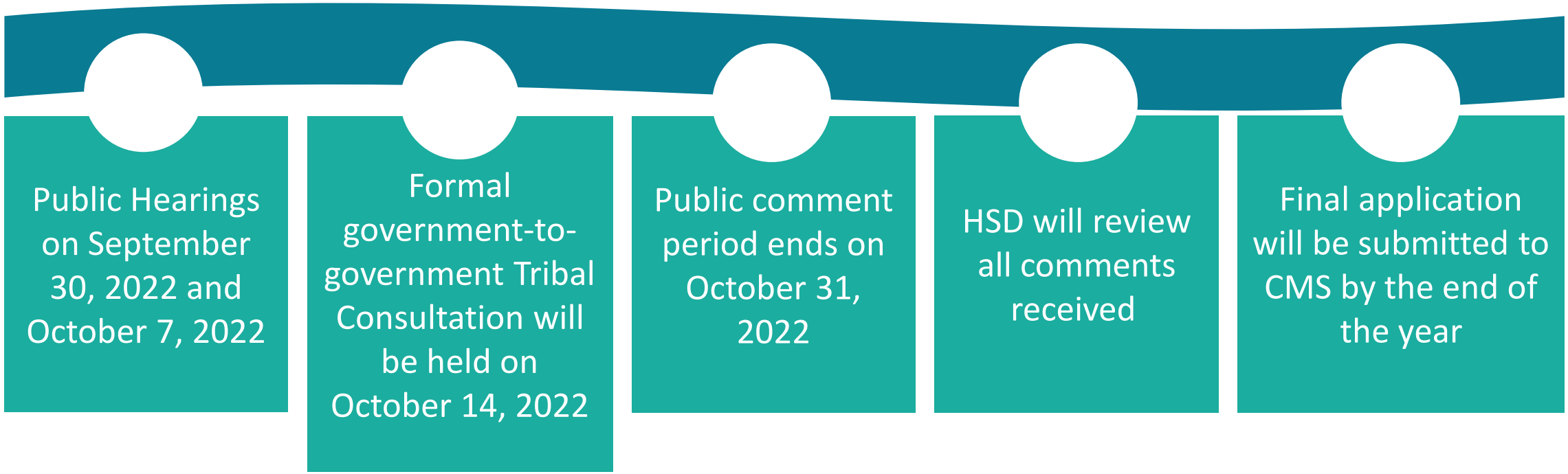
Graduate medical education funding for primary care medical residency programs

Additional financial flexibility to support rural hospitals

HUMAN SERVICES DEPARTMENT

TURQUOISE CARE TIMELINE AND NEXT STEPS

TIMELINE FOR SUBMISSION



REMINDERS



This is a ***proposal*** to CMS and it is common for CMS to negotiate with states for changes

Once we ***submit*** to CMS, they will post the waiver application for an additional comment period and take direct feedback

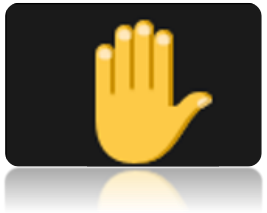
We will ***summarize*** all feedback in the application to CMS

The ***timing*** of CMS approval may impact the timing of new program implementation

HOW TO SHARE FEEDBACK

During this webinar

- To share your questions or provide comments, use the 'Raise Hand' button in the 'Participants' panel and we will unmute your line.



- You can also provide written comments through the Q&A feature in Zoom.



Email HSD

1115.PublicComments@state.nm.us

Mail HSD

Human Services Department
ATTN: HSD/MAD 1115 Public Comments
P.O. Box 2348
Santa Fe, New Mexico 87504-2348

RENEWAL MATERIALS

HSD Website: Medicaid 1115 Waiver Renewal | New Mexico Human Services Department (state.nm.us)

Materials include…

- Draft Medicaid 1115 Waiver Renewal Application with appendices
- Full Public Notice
- Tribal Notification
- Turquoise Care Vision Document



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PUBLIC COMMENTS

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