What is *EDI Online*?

- EDI Online is a tool provided for trading partners to submit 5010 X12 837 files directly to Conduent EDI.
- This tool is currently being used for testing. (NM Medicaid has not yet activated the receipt of (Production 5010 transactions.)
- The maximum file size to be submitted is 10 MB.

Who can use *EDI Online*?

- Trading partners who are approved to perform 5010 837 testing with New Mexico.
- These trading partners must be granted specific access to submit files through EDI Online.
- If you do not already have the credentials or need further information regarding EDI Online, please contact the NM HIPAA Helpdesk (HIPAA.Desk.NM@Conduent.com).

What can be tested?

- 5010 version inbound 837 X12 transactions (claims and encounters) and resultant outbound TA1, 999, and 277CA transactions.
- 5010 version outbound 835 X12 transactions resulting from 837 testing will be available shortly.
- Remember to follow the 5010 Companion Guides when submitting your X12 data.

What is the expected flow and timing of transactions and reports?

1. Trading Partner logs into ***EDI Online*** using the credentials supplied by the NM HIPAA Helpdesk.
2. Trading Partner submits one or more 837 transaction files. (Maximum file size is 10 MB.)
    a. See detailed EDI Online instructions, provided to you by the NM HIPAA Helpdesk.
3. Within 15 minutes, reports and responses are available to the trading partner on ***EDI Online,*** including:
    a. Online Confirmation Report
        i. Verify that your file was accepted on this report. If the file is rejected, you may not receive the remainder of the reports.
    b. HTML Compliance Report
        i. Your files only need to pass SNIP level 1 and 2 in order to be passed to the MMIS for processing.
    c. 999 X12 transaction

d. TA1 X12 transaction (if requested in 837 X12 transaction)

If the expected responses do not appear after 15 minutes, the trading partner should contact HIPAA.Desk.NM@Conduent.com with the following information:

- *TP ID*
- *Trading Partner Business Name*
- *Trading Partner's contact name, phone and/or email*
- *Date and Time 837 file was submitted*
- *Any other particulars that will help with the resolution process*

The HIPAA Helpdesk will troubleshoot the issue and respond to within 24 hours.

4. Internal Conduent processing:
   a. Conduent EDI accepts and translates the 837 data for use by the NM MMIS.
   a. Every 2 hours from 10am ET through 6pm ET, Monday – Friday, the NM MMIS Acceptance Test System pulls claim/encounter data from EDI and performs front-end claims processing and **claims adjudication**. This process also produces **277CA** files transmitted back to EDI for delivery to the trading partner via EDI Online.
   b. Conduent will run daily claims cycles at 1pm ET, Monday through Friday. In addition to daily claims reporting, the daily claims cycle also finalizes encounter voids and produces the **MCO RC070-071 flat files and RC072 reports**.
   c. On Friday afternoons, after the daily claims cycle completes, Conduent will run the weekly claims cycle, producing backend reports, including **835s**.
      i. Please note: Any providers who have elected to receive 835s (or who are being used as test providers for 835 testing) must have the following set up prior to sending the 835 IRL to EDI:
         1. Added in TPMS to receive 835s and be associated with a valid submitter.
         2. Have the Remit Media set to 'E' for electronic 835s in the OmniCaid Provider record.

5. Within 24 hours of test file submission, the resultant 277CA X12 transactions are posted to ***EDI Online***.

If the 277CA transaction does not appear after 24 hours, trading partner should contact HIPAA.Desk.NM@Conduent.com with the following information:

- *TP ID*
- *Trading Partner Business Name*
- *Trading Partner's contact name, phone and/or email*
- *Date and Time 837 file was submitted*
- *Any other particulars that will help with the resolution process*

The Helpdesk will troubleshoot the issue and respond within 24 hours.

6. Each morning, the State or Conduent may view adjudicated claims/encounters on the UAT (User Acceptance Test) OmniCaid system from files which were submitted by the prior day.

7. Each morning, the following should be available to the MCO:
    a. MCO encounter flat files and reports should be available on DMZ.

8. Saturday mornings, the following should be available for FFS trading partners
    a. 835s on EDI Online (if the TP has been set up in TPMS and has requested 835s)

What if I have more questions?

- Please contact the NM HIPAA Helpdesk at HIPAA.Desk.NM@Conduent.com.